

# Frequently Ask Questions

## Prerequisite

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Students must have a good understanding of file structure & navigation and operation of the Windows and/or Mac operating system.

Classes will be online via Zoom or Webex. You must be able to navigate the interface to take this class.

## Do I need to have a subscription to the Adobe Creative Cloud to take this class?

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Yes. You must have access to the software (Photoshop, Illustrator and/or InDesign) to learn it. It is far too complex to “remember” later.

If you do not currently have the Creative Cloud, **BE SURE** that your computer is capable of running the software. Recent updates only run on the most current operating systems.

Be aware that Adobe Photoshop (and all other CC apps) are available by subscription only. If you have a stand-alone version, it is VERY old, or it's probably Photoshop Elements, which is NOT Photoshop. Trying to take this class with an old version of the software will be VERY frustrating and is not recommended.

If all you need is Photoshop or Lightroom, then the Photography Plan is a \$10 per month subscription. *There is no other Photoshop subscription that is cheaper.*

[Click here to review Creative Cloud pricing and plans.](#)

## If I use Photoshop Elements, can I still take this class?

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I do not recommend it. The software is not at all similar and you are likely to be very frustrated.

## I use Windows, and you teach on a Mac. Can I still take the class?

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Yes. While I use a mac in my daily graphic design business, the software is the same with the exception of a few keyboard shortcuts and a couple menu items that are different. I will point those out.

## Can I use the practice files?

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Yes. I will provide a link to the practice files.

*About the files: The files are images that are royalty free for education, stock photos I have purchased or my personal photos. I am asking you to honor the usage as educational and not do anything illegal with them.*

## Is there a book?

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No, I recommend books, authors and gurus. The handout I provide is not intended as a playbook, but as a reference to make notes during discussion. However, it does include step by step instructions on the exercises so that you can recreate the same result as seen in class.

## What about refunds?

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If after 2 classes, it's not for you, then there's a full refund. After class 3, there are no refunds.

If you miss a class, you'll receive a private link to view it. The link(s) will be available for one week after the last class.

## Need something different?

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If you are interested in taking the class, please send me an email and I will provide you with a PayPal invoice. If you have questions, also send me an email and we can arrange a time to talk.

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